

<u>Ref #</u>	<u>Date</u>	<u>Time (EDT)</u>	<u>Length (min's)</u>	<u>Initiator</u>	<u>Type</u>	<u>TG Contact</u>	<u>Pacific Contact</u>	<u>Other Parties</u>	<u>Subject</u>	<u>Comments</u>	<u>Actions:</u>	<u>Owner</u>	<u>Due Date</u>	<u>Status</u>	<u>Associated Documents</u>	<u>Related Notes</u>
477	11/1/99	9:41		TG CLEC Manager	E-Mail to Pacific Call Center	TG CLEC Manager	Pacific Account Manager	Pacific Account Manager, Pacific Resource, TAM Database Administrator, TG Project Manager, TG Resource, TG Resources	Attn. Pacific Resources - Datagate Build Issue (Vantive ID: 2186772)	TG CLEC Manager tells Pacific Resources that the TG developers successfully compiled a Datagate test case in the HPUX 10.20 environment without errors. TG CLEC Manager states he believes ticket can be closed.						
478 b.	11/1/99	10:35		TG CLEC Manager	E-Mail to Pacific Account Manager	TG CLEC Manager	Pacific Account Manager	Pacific Resource, TG Project Manager, TG Resource, TG Resource	EDI test 850/860, plus a few other items	TG CLEC Manager forwards 850 and 860 files and informs Pacific Account Manager he will give her a call at 8 a.m. Pacific Time to discuss this and other logistic items: 1. Options to process ADSL orders, 2. Are we set to receive paper bills as well as ele					850.doc	
479	11/1/99	11:05	2	TG CLEC Manager	VMX to Pacific Account Manager	TG CLEC Manager, TG Resource	Pacific Account Manager		EDI sample, aDSL, Billing, Interconnect Agreements, T1	Referenced questions in 10:35AM 11/1 E-mail from TG CLEC Manager to Pacific Account Manager and Pacific Resource						860.doc
480	11/1/99	11:22		TG CLEC Manager	E-Mail to TG Project Manager	TG CLEC Manager	Pacific Account Manager	Pacific Account Manager, TG Resource	RE: Scheduling Questions	TG CLEC Manager asks TG Project Manager if 9 a.m Pacific Time call is ok for Wednesday. If so, TG CLEC Manager will let the Test Admin team know. He asks Pacific Account Manager if her Meet Me number is available.						
481	11/1/99	12:28		Pacific Account Manager	E-Mail to TG CLEC Manager	TG CLEC Manager	Pacific Account Manager		EDI Sample File	Pacific Account Manager states she has not seen email from TG CLEC Manager with 850 and 860 files at this time. She asks if it was perhaps delayed.						
482	11/1/99	13:12		TG CLEC Manager	E-Mail to Pacific Account Manager	TG CLEC Manager	Pacific Account Manager	TG Resource, TG Project Manager, TG Resource	RE: EDI Sample File	TG CLEC Manager states he has resent the EDI Samples. He states that if there are any technical issues, TG Resource and Pacific Resource should be able to address them on Wednesday.						

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483	11/1/99	13:21		TG CLEC Manager	E-Mail to TG Resource	TG CLEC Manager	Pacific Account Manager	TG Project Manager, Pacific Account Manager, TG Resource	RE: CLECC99-115 Pacific - EDI Workshop Invitation	TG CLEC Manager tells TG Resource great that she is attending workshop and states he believes TG Project Manager has informed Pacific Account Manager that she will be attending.						
484	11/1/99	13:30		Pacific Account Manager	E-Mail to TG CLEC Manager	TG CLEC Manager	Pacific Account Manager		RE: EDI Sample File	Pacific Account Manager states she still has not received email with sample files. She asks if they are so huge that maybe they need to be zipped to get through either TG firewall or Pacifics						
485	11/1/99	13:33		Pacific Account Manager	E-Mail to TG Resource, TG CLEC Manager	TG CLEC Manager	Pacific Account Manager	TG Project Manager, TG Resource	EDI Workshop Invitation	Pacific Account Manager states that TG Resource is registered for the Texas workshop.						
486	11/1/99	13:40		TG CLEC Manager	E-Mail to Pacific Account Manager	TG CLEC Manager	Pacific Account Manager	TG Project Manager, TG Resource,	FW: EDI test 850 & 860, plus a few other items	TG CLEC Manager informs Pacific Account Manager that the total size of file was 129K and it was likely stopped on TG side, TG CLEC Manager encloses file.					EDI850860.zip	
487	11/1/99	14:57		Pacific Account Manager	E-Mail to TG Project Manager, TG CLEC Manager	TG CLEC Manager	Pacific Account Manager	TG Resource	RE: Scheduling Questions	Pacific Account Manager states that for Wednesday's call at 9 a.m. Pacific, Pacific Resource's Meet Me Line will be used. She informs that this call will replace regular 10a.m. call on Wednesday.						
488	11/1/99	16:19		Pacific Account Manager	VMX to TG Resource	TG Resource	Pacific Account Manager		Contact Number for TG Resource	Pacific Account Manager left voicemail stating that TG Resource left her voicemail stating he couldn't get Pacific Resource on numbers given. She gave number to get Pacific Resource at the Pacific Call Center.						
489	11/1/99	16:46		TG Project Manager	E-Mail to TG Resource	TG CLEC Manager	Pacific Account Manager	Pacific Account Manager, TG CLEC Manager	T1	TG Project Manager forwards email to Pacific resource in which he forwards the contact information to use for the Pacific T1 line. TG Resource should go to the Pacific Call Center first. TG Project Manager thinks this is a different number than what was						
490	11/1/99	17:02		Accessible Letter	E-mail to TG CLEC Manager	TG CLEC Manager	redacted		Accessible Letter	PACIFIC - Updates Resulting from Joint CLEC Release Testing					cleccs_99-119.doc	
491	11/1/99	17:07		Pacific Account Manager	E-Mail to TG CLEC Manager	TG CLEC Manager	Pacific Account Manager		RE: EDI test 850 & 860, plus a few other items	Pacific Account Manager states that documents were received just fine. She assumes that Wednesday is when they'll be talked about. She has not yet sent them to EDI person, but she can see some internal discrepancies. The issues she spots are more basic						

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492	11/1/99	17:26		Accessible Letter	E-mail to TG CLEC Manager	TG CLEC Manager	redacted		Accessible Letter	Invitation to Discussion of SBC/Ameritech 3-State Change Management Process - California					clecc_99-350.doc	
493	11/1/99	18:50		Pacific Account Manager	E-Mail to TG CLEC Manager	TG CLEC Manager	Pacific Account Manager		RE: EDI test 850 & 860, plus a few other items	Pacific Account Manager states she received files 850 & 860 at 3:30 or so today.						
494	11/2/99	8:07		TG CLEC Manager	E-Mail to Pacific Account Manager	TG CLEC Manager	Pacific Account Manager	TG Resource	RE: EDI test 850 & 860, plus a few other items	TG CLEC Manager says that TG Resource did indeed use fictitious data for the example. He informs her it does look as if she received unzipped .doc's hours later and asks if she received .zip copy.						
495	11/2/99	8:22		TG CLEC Manager	E-Mail to Pacific Call Center	TG CLEC Manager	Pacific Resources	Pacific Account Manager, Pacific Resource, TG Project Manager, TG Resource, TG Resources - datagate Build issue (Vantive ID 2186772)	RE: Attn: Pacific Resources - datagate Build issue (Vantive ID 2186772)	TG CLEC Manager tells that while compiling has been done successfully, there is one issue that remains. TG is still awaiting the resolution of the compile conflicts that we sent in an email 10/25. To correct this conflict, we had to modify code that is						
496	11/2/99	8:38		TG CLEC Manager	E-Mail to Janet Powell	TG CLEC Manager	Pacific Account Manager	TAM Project Manager, Pacific Resource, CPUC Resource, Pacific Account Manager, Pacific Resource, TG Project Manager, TG Resource	FYI: Pacific Weekly Call Moved up one hour today (Noon EST, 11 CST, 9 PST)	TG CLEC Manager informs Janet and TA Team that since TG Project Manager and TG Resource are in SF today, Pacific Account Manager suggested moving the call up one hour. The usual Meet Me Line will be used.						

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				TG CLEC Manager	E-Mail to Janet Powell	TG CLEC Manager	Pacific Account Manager	TAM Project Manager, Pacific Resource, Test Advisor, Pacific Account Manager, Pacific Resource , TG Project Manager, TG Resource	RE: Pacific Weekly Call Moved up one hour today (Noon EST, 11 CST, 9 PST)	TG CLEC Manager states that call is tomorrow, not today.						
497	11/2/99	9:08		TG CLEC Manager	E-Mail to Pacific Account Manager	TG CLEC Manager	Pacific Account Manager	TG Resource, TG Resource, TG Resource, TG Project Manager, TG Resource	Admin ID holders for our four CLECs	TG CLEC Manager wanted to clarify who the Admin ID holders are for the four CLECs. TG Resource is for Camino, TG Resource for Discovery. He asks if Napa was TG Resource or TG Resource. Was one selected for Blackhawk yet?						
498	11/2/99	9:48		Pacific Account Manager	E-Mail to TG CLEC Manager	TG CLEC Manager	Pacific Account Manager									
499	11/2/99	10:44		TG CLEC Manager	E-Mail to Pacific Account Manager	TG CLEC Manager	Pacific Account Manager	TG Resource	Admin ID holders for our four CLECs	Pacific Account Manager gives info. that: Blackhawk= TG Resource Camino= TG Resource, Discovery = TG Resource, Napa= TG Resource						
500	11/2/99	10:51		Pacific Account Manager	E-Mail to TG CLEC Manager	TG CLEC Manager	Pacific Account Manager		RE: Admin ID holders for our four CLECs	TG CLEC Manager thanks Pacific Account Manager for responding so quickly.						
501	11/2/99	10:52		TG CLEC Manager	E-Mail to Pacific Account Manager	TG CLEC Manager	Pacific Account Manager		RE: Attn: Pacific Resources - Datagate Build Issue (Vantive ID 2186772	Pacific Account Manager states she is glad to know that TG is coming along with Datagate. She will follow up with Chris as well.						
502	11/2/99	10:57		Pacific Account Manager	E-Mail to TG CLEC Manager	TG CLEC Manager	Pacific Account Manager		RE: EDI test 850 & 860, plus a few other items	Pacific Account Manager states she received both files, the unzipped much later than the zipped.						
503	11/2/99	11:00		SBC	Mail to TG Resource	TG Resource	Pacific Account Manager		CD "Toolbar Version 5.5.0a"	TG Resource received CD "Toolbar Version 5.5.a" postTG Resourceed October 20. Addressed to Napa Telecom, TG Resource						

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504	11/2/99	11:00		CPUC	Mail to TG Resource	TG Resource	Pacific Account Manager		Letter postTG Resourceed Oct. 21	TG Resource received two copies of same letter, postTG Resourceed Oct.21. Decision 99-10-048.						
505	11/2/99	11:14		TG CLEC Manager	E-Mail to Pacific Account Manager	TG CLEC Manager	Pacific Account Manager	TG Project Manager, TG Resource, TG Resource, TG Resource, RE: EDI test 850 & 860, plus a few other items		TG CLEC Manager relays that her data supports a hypothesis he tossed out to TG Project Manager on the phone earlier today. It appears a server along the pathway (probably at TG firewall) regulates and prioritizes outgoing traffic, deferring larger message						
506	11/2/99	11:19		Pacific Account Manager	E-Mail to TG CLEC Manager	TG CLEC Manager	Pacific Account Manager		RE: Attn: Pacific Resources - Datagate Build Issue (Vantive ID 2186772)	Pacific Account Manager tells that she is having problem with email message delivery, so she is not sure if there is still an open issue with Datagate as described in 5 a.m. email to Pacific Call Center on Tuesday.						
507	11/2/99	11:23		TG CLEC Manager	E-Mail to Pacific Account Manager	TG CLEC Manager	Pacific Account Manager	TG Project Manager, TG Resource, TG Resource, TG Resource, RE: Attn: Pacific Resources - Datagate Build Issue (Vantive ID 2186772)		TG CLEC Manager tells Pacific Account Manager that, while compiling has been done, TG Resource feels that things should be corrected in Datagate to eliminate compiler errors, or at least documentation should be provided when the software was distributed e						
508	11/2/99			TG Resource	Call to Pacific Call Center	TG Resource	Pacific Resources		Implementing PVC between TG and Pacific	Missing information had to be passed to the client (WAN lps, DLCIs and the LEC ID). The WAN IP addresses, client DLCI was passed to the client prior to lunch. The circuit information was sent to TG and forwarded to the client via voice mail by 3:30 p.m.						
509	11/2/99	13:20		Pacific 1 Resource	Call to TG CLEC Manager	TG CLEC Manager	Pacific Resource		Addressee question	Pacific Resource called TG CLEC Manager to inquire whether he was the person to address to receive the Discovery billing tapes.						
510	11/2/99	14:17		Pacific Account Manager	VMX to TG CLEC Manager	TG CLEC Manager	Pacific Account Manager		T1 status							
511	11/2/99	14:30		Pacific Account Manager	Phone TG CLEC Manager	TG CLEC Manager, TG Project Manager	Pacific Account Manager		T1 status	TG Project Manager told Pacific Account Manager the T1 should be turned up today, and applications (Verigate, LEX, Datagate) should be accessible tomorrow. For Datagate, there is a separate IP address to test. Pacific Account Manager asked how soon that m						

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512	11/2/99	14:45		Pacific Account Manager	Phone TG CLEC Manager	TG CLEC Manager, TG Project Manager	Pacific Account Manager		xDSL order processing	Pacific Account Manager stated xDSL unbundled loop LSR via EDI is OK, but resale would require RUG forms.						
513	11/2/99	14:50		Pacific Resource	VMX to TG CLEC Manager	TG CLEC Manager	Pacific Resource		Datagate	Pacific Resource said she E-mailed requested information, and hoped the issue was resolved.						
514	11/2/99	15:00	10	TG CLEC Manager	Phone Pacific Account Manager	TG CLEC Manager, TG Project Manager	Pacific Account Manager		Billing tape format	TG CLEC Manager and TG Project Manager asked if Pacific Account Manager was aware of what information Pacific provides to CLEC's regarding reading billing tapes. She said there is nothing formal but suggested we research public sources such as Telephony						
515	11/2/99	15:18	5	TG CLEC Manager	Phone Pacific Call Center	TG CLEC Manager	No one		Datagate	Hung up after five minutes on hold.						
516	11/2/99	15:42		Accessible Letter	E-Mail to TG CLEC Manager	TG CLEC Manager	redacted		Accessible Letter	CLECCS99-119- "PACIFIC" Updates Resulting from Joint CLEC Release Testing"					cleccs_99-119.doc	
517	11/2/99	15:45	10	TG CLEC Manager	Phone Pacific Call Center	TG CLEC Manager	Pacific Resources		Datagate	After holding for seven minutes, Pacific Resource took the call and patched in Pacific Resources. TG CLEC Manager explained while we are now able to compile with Datagate, we still want to know why the compiler errors were encountered.	Determine cause and inform the TG	Pacific Resource	TBD - ASAP	Unresolved.		
518	11/2/99	16:26		Accessible Letter	E-Mail to TG CLEC Manager	TG CLEC Manager	redacted		Accessible Letter	CLECC99-351 - Re-Send of Invitation to Discussion of SBC/Ameritech 13-State Change Management Process - California					clecc_99-351.doc	
519	11/3/99	11:14		Pacific Account Manager	E-Mail to TG CLEC Manager, TG Project Manager	TG CLEC Manager	Pacific Account Manager		FW: EDI test 850 & 860, plus a few other items	Pacific Account Manager gives initial feedback on the EDI sample order. She states there may be other things that come up as a result of the workshop today, or that are in the content of the order.						
520	11/3/99	11:15		TG CLEC Manager	E-Mail to Pacific Account Manager	TG CLEC Manager	Pacific Account Manager	TG Project Manager, TG Resource	RE: EDI test 850 & 860, plus a few other items	TG CLEC Manager thanks Pacific Account Manager and says it appears to be a simple fix. He informs Pacific Account Manager that TG Resource should be there today, but TG Project Manager will not although, hopefully, he will be able to call in at 9 a.m. Pa						
521	11/3/99			Pacific	Mail to Discovery Communications	TG CLEC Manager	Pacific Account Manager		Discovery Communication Bill	Bill for \$13.37, Statement Date 10/23/99, Account No. redacted						
522	11/3/99	11:45		Pacific	Airborne Express delivery to Discovery Communications	TG CLEC Manager	Pacific Account Manager		Billing Tape redacted and Billing Tape redacted	Received billing tape redacted, Hard Copy (Cust. No. redacted) Received billing tape redacted, Hard Copy (Cust. No. redacted0)						
523	11/3/99	11:45		Pacific	Airborne Express delivery to Blackhawk Communications	TG CLEC Manager	Pacific Account Manager		Billing Tape redacted and Billing Tape redacted	Received billing tape redacted, Hard Copy (Cust. Code redacted) Received billing tape redacted, Hard Copy (Cust. No. redacted)						

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531	11/4/99	16:10		TG CLEC Manager	E-Mail to Pacific Account Manager, Pacific Resource	TG CLEC Manager	Pacific Account Manager	TG Project Manager, TG Resource, TG Resource, TG Resource	OSS Access Questions	TG CLEC Manager asks several questions of Pacific Account Manager: 1., Do CLECs ever request/schedule a second Datagate training session, is so he may have one or two additional people for a Datagate "C" language class. 2.) In 10/8 Datagate SME conferenc						
532	11/4/99	19:42		Pacific Account Manager	E-Mail to TG CLEC Manager, TG Resource	TG CLEC Manager	Pacific Account Manager	TG Project Manager, TG Resource, TG Resources, TG Resource	RE: OSS Access Questions	Pacific Account Manager asks if a conference call tomorrow 11/5 @ 10 a.m. Pacific/1:00 p.m. Eastern Time is possible. She had promised TG Resource a copy of the current Scenarios document, modified a bit and with some embedded questions, but did not get					Napa_Scenarios b.xls	
533	11/5/99	6:15		TG CLEC Manager	E-Mail to Pacific Account Manager, TG Resource	TG CLEC Manager	Pacific Account Manager	TG Project Manager, Debby Kidd, TG Resource, TG Resource	RE: OSS Access Questions	TG CLEC Manager thanks Pacific Account Manager for being a fine hostess for TG Resource, and says 10a.m. PST/1p.m. EST is fine for conference call.						
534	11/5/99	12:07		Pacific Account Manager	E-Mail to TG CLEC Manager	TG CLEC Manager	Pacific Account Manager		RE: OSS Access Questions	Pacific Account Manager answers the more the merrier and she will talk to TG CLEC Manager during conference call.						

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				Pacific 30 Account Manager	Conference call	TG CLEC Manager, TG Project Manager,TG Resource, TG Resource	Pacific Account Manager, Pacific Resource		Napa Joint Test Scenarios	Pacific Account Manager reported that the Pacific test team says it is OK to test through Y2K freeze. Per TG CLEC Manager's 11/4 13:10 E-mail, Pacific Account Manager said she would check dates available for Datagate training. She also said she would chec	1a> Check available Datagate training date, CLEC Datagate manual availability. 1b> Check status of Blackhawk UID's. 2> Inform the TAM to use Pacific Resource's dial-in ID for 11/10 call.	1> Pacific Account Manager, 2> TG CLEC Manager	36476	1a> Complete 11/9. 1b> Complete 11/16. 2> Complete.		
535	11/5/99	13:00														
536	11/5/99	13:45		TG CLEC 1 Manager	VMX to Pacific Resource	TG CLEC Manager	Pacific Resource	TG Resoruce	E911 testing	Reporting problems accessing E911 for test.						

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				TG CLEC Manager	E-Mail to TAM Project Manager, Test Advisor, TAM Database Administrator, TAM Manager, Pacific Resource	TG CLEC Manager	Pacific Account Manager	Pacific Account Manager, Pacific Resource, TG Resource, TG Resource, TG Resource, TG Resource, TG Manager, TG Project Manager, TG Resource, TG Resource, TG Resource	Wednesday 11/10 10a.m. PST call	Please use Pacific Resource's Meet Me line for Wednesday's weekly status call.						
537	11/5/99	14:26														
538	11/5/99	17:19		Accessible Letter	E-Mail to TG CLEC Manager	TG CLEC Manager	redacted		Accessible Letter	CLECC99-353 Notification of Value Promise Plus (VPP) Usage Promotions					clecc_99-353.doc	
539	11/8/99	12:00		Pacific	Mail to Discovery Comm.	TG CLEC Manager	Pacific Account Manager		Discovery Communication Bill	Bill for \$25.17, Statement Date 10/26/99, Account No. redacted						
540	11/8/99	12:00		Pacific	Mail to Discovery Comm.	TG CLEC Manager	Pacific Account Manager		Discovery Communication Bill	Bill for credit \$60.06, Statement Date 11/1/99, Account No. redacted						
541	11/8/99	12:00		Pacific	Mail to Blackhawk Comm.	TG CLEC Manager	Pacific Account Manager		Invoices for Blackhawk Comm.	10 invoices, Statement Date 10/26/99						
542	11/8/99	12:00		Pacific	Mail to Discovery Comm.	TG CLEC Manager	Pacific Account Manager		Invoices for Discovery Comm	10 Invoices, Statement Date 10/26/99						

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			1	Pacific Resource	VMX to TG CLEC Manager	TG CLEC Manager	Pacific Resource		E911 testing	Pacific Resource asked TG CLEC Manager to confirm which CLEC we were trying to test with. Said we need to check with our Pacific Account Manager to complete the profile for TG Resource.	In the interest of blindness verify with Pacific Account Manager whether Pacific resource deals with Napa for E911 test, and if we need to submit additional profile information.	TG CLEC Manager	36473	Complete	11/9/99.	
543	11/8/99	12:17														
544	11/8/99	12:48		Pacific Account Manager	VMX to TG CLEC Manager	TG CLEC Manager	Pacific Account Manager		DataExchange	Questions re: NDM versus tape, and timing.						
545	11/8/99	17:53		Pacific Account Manager	VMX to TG CLEC Manager	TG CLEC Manager	Pacific Account Manager		T1 connection investigation	Pacific Account Manager spoke with Pacific Resource. In conversation about circuit ID and Due Date, Pacific Resource may not have asked for the order number. There may be a problem with the circuit number. She needs the service order number ASAP to hel	Find and send service order number to Pacific Account Manager	TG Project Manager	ASAP today.	Complete	11/8/99.	
546	11/8/99	17:10		TG CLEC Manager	VMX to Pacific Account Manager	TG CLEC Manager	Pacific Account Manager	TG Project Manager	DataExchange	TG Project Manager had information to convey. See next two entries.						
547	11/8/99	17:12		TG CLEC Manager	Page Pacific Account Manager DeJong	TG CLEC Manager	Pacific Account Manager	TG Project Manager	DataExchange	TG Project Manager had information to convey. See next entry.						
548	11/8/99	17:15		Pacific Account Manager	Phone TG CLEC Manager	TG CLEC Manager	Pacific Account Manager	TG Project Manager	DataExchange	TG Project Manager requested weekly DataExchange file once T1 is operational. Pacific Account Manager said it takes 2-3 weeks internal testing, and never recommends NDM as initial transfer mode. There are usually enough other call record problems, which w	Communicate any NDM options to TG Pacific Project Manager.	Pacific Account Manager	36479	Complete	11/12/99.	
549	11/8/99	18:42		Pacific Account Manager	E-Mail to TG CLEC Manager, TG Project Manager	TG CLEC Manager	Pacific Account Manager		T-1 Installation at Fairfield	Pacific Account Manager talked to Pacific Resource, whom was unaware of any request for a local number at Fairfield. The Pacific Call Center has a Fairfield contact name & number they would provide upon request, who is redacted. Pacific Resource says th						

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550	11/9/99	9:40		TG CLEC Manager	Fax to Pacific Account Manager	TG CLEC Manager	Pacific Account Manager		User ID requests- Signed	TG CLEC Manager faxed Pacific Account Manager 11 signed User ID requests.						
551	11/9/99	10:52		TG CLEC Manager	E-Mail to Pacific Account Manager, Pacific Resource	TG CLEC Manager	Pacific Account Manager	TG Project Manager, TG Resource, TG Resource	New UID Request forms for 11 people faxed	TG CLEC Manager informs Pacific Account Manager that he faxed 11 new UID Request forms to her this morning. He spread them out over four CLECs. Seven people do not have direct e-mail addresses, so she may use his if necessary. Originals will be FedEx						
552	11/9/99	10:55		TG CLEC Manager	E-Mail to Pacific Account Manager, TG Project Manager	TG CLEC Manager	Pacific Account Manager	TG Resource	RE: T-1 Installation at Fairfield	TG CLEC Manager tells Pacific Account Manager that TG Project Manager told him this morning that TG was not provided the CLEC 6 service order number. He asks the TG Project Manager if it is possible for TG redacted contact point with CLEC 6 to get this,						
553	11/9/99	10:56		Pacific Account Manager	E-Mail to TG CLEC Manager	TG CLEC Manager	Pacific Account Manager		RE: New UID Request forms for 11 people faxed	Pacific Account Manager says she received fax from TG CLEC Manager of 11 new UID Request forms this morning. She will get requests processed ASAP.						
554	11/9/99	11:05		TG CLEC Manager	E-Mail to Pacific Account Manager	TG CLEC Manager	Pacific Account Manager	TG Project Manager, TG Resource, TG Resource	RE: New UID Request forms for 11 people faxed	TG CLEC Manager asks Pacific Account Manager to add the originating IP address for private circuit access to the UID requests he sent earlier in the day.						
555	11/9/99	11:52		TG CLEC Manager	E-Mail to Pacific Account Manager	TG CLEC Manager	Pacific Account Manager	Pacific Resource , TG Project Manager, TG Resource, TG Resource, TG Resource	FW: SO192: Need CCNA for each CLEC	TG CLEC Manager forwards TG Resource's email in which she asks if anyone knows the CCNA for each CLEC. TG CLEC Manager tells Pacific Account Manager he has searched through his project e-mail baskets and comes up empty. He asks if this is one of the ite						
556	11/9/99	11:58		Pacific Account Manager	E-Mail to TG CLEC Manager	TG CLEC Manager	Pacific Account Manager	Pacific Resource, TG Resource	RE: SO192: Need CCNA for each CLEC	Pacific Account Manager says the three character alpha identifier is the same for both the ACNA and the CCNA. Operating Company Number (OCN) is the same as the Company Code (CC), but that is a four digit numeric.						

<u>Ref #</u>	<u>Date</u>	<u>Time (EDT)</u>	<u>Length (min's)</u>	<u>Initiator</u>	<u>Type</u>	<u>TG Contact</u>	<u>Pacific Contact</u>	<u>Other Parties</u>	<u>Subject</u>	<u>Comments</u>	<u>Actions:</u>	<u>Owner</u>	<u>Due Date</u>	<u>Status</u>	<u>Associated Documents</u>	<u>Related Notes</u>
557	11/9/99	12:27		TG CLEC Manager	E-Mail to Pacific Account Manager	TG CLEC Manager	Pacific Account Manager	TG Project Manager, TG Resource	CCNAs and T1 News	TG CLEC Manager tells Pacific Account Manager thank you for info and TG Project Manager has told him he heard the T1 line is up.						
558	11/9/99	12:30		Pacific Account Manager	Phone TG CLEC Manager	TG CLEC Manager	Pacific Account Manager	TG Project Manager	T1 connection investigation	Pacific Account Manager wanted to talk to CLEC 6 Resource. TG CLEC Manager suggested touching base with CLEC 6 Resource, TG contact with CLEC 6 Resource TG CLEC Manager patched in CLEC 6 Resource. CLEC 6 resource said order number was redacted. Pacific A	1> Get CLEC 6 / CCNA and CLEC 6 purchase order number, and E-mail this to the TG Project Manager and TG CLEC Manager ASAP. 2> Review and forward information to Pacific Account Manager	1> CLEC 6 Resource 2> TG Project Manager	ASAP.	Complete.		
559	11/9/99	12:37		Accessible Letter	E-Mail to TG CLEC Manager	TG CLEC Manager	redacted		Accessible Letter	CLECC99-354 Agenda for Discussion of SBC/Ameritech 13-State Change Management Process - California					clecc_99-354.doc	
560	11/9/99	14:14		Pacific Account Manager	E-Mail to TG CLEC Manager	TG CLEC Manager	Pacific Account Manager		RE: New UID Request for total of eleven people	Pacific Account Manager says no problem to adding the original IP address for private circuit access.						
561	11/9/99	14:56		TG CLEC Manager	E-Mail to Pacific Account Manager, Pacific Resource	TG CLEC Manager	Pacific Account Manager	TG Resource, TG Project Manager, TG Resource	FW: E911 Reference and Training Material	TG CLEC Manager told Pacific Account Manager that earlier this week, TG Resource tried test access of the E911 system, but was unable to get in via her Napa UID. Via VMX, Pacific Resourcer relayed that the CLEC account profile(s) may not be complete. She						
562	11/9/99	15:09		Pacific Account Manager	E-Mail to TG CLEC Manager	TG CLEC Manager	Pacific Account Manager		RE: E911 Reference and Training Material	Pacific Account Manager tells TG CLEC Manager she will talk to Pacific Resource this afternoon and Napa is handled by a different person, which she'll get the name from Pacific Resource. She says she thinks the Napa Administrator needs to be the one placing						

Ref #	Date	Time (EDT)	Length (min's)	Initiator	Type	TG Contact	Pacific Contact	Other Parties	Subject	Comments	Actions:	Owner	Due Date	Status	Associated Documents	Related Notes
563	11/9/99	15:11		TG CLEC Manager	E-Mail to Pacific Account Manager	TG CLEC Manager	Pacific Account Manager	TG Project Manager, TG Resource	RE: E911 Reference and Training Material	TG CLEC Manager thanks Pacific Account Manager for clarifying.						
564	11/9/99	16:09		Accessible Letter	E-Mail to TG CLEC Manager	TG CLEC Manager	redacted		Accessible Letter	CLECC99-355 Notification of Correct Usage of Emergency exit Doors in Central Offices - California					clecc_99-355.doc	
565	11/9/99	16:36		Pacific Account Manager	E-Mail to TG CLEC Manager	TG CLEC Manager	Pacific Account Manager		Datagate Training Class	Pacific Account Manager says that Pacific Resource is able to offer the Datagate class on Thursday & Friday, Nov. 18, 19, in St. Louis. Does this work for TG CLEC Manager?						
566	11/9/99	17:00		TG CLEC Manager	Express Overnight Mail to Pacific Account Manager	TG CLEC Manager	Pacific Account Manager		User ID requests-Signed	TG CLEC Manager express-mailed Pacific Account Manager 11 original signed User ID requests.						
567	11/9/99	17:15		Accessible Letter	E-Mail to TG CLEC Manager	TG CLEC Manager	redacted		Accessible Letter	SWA99-234 Pacific 909/951 NPA Split Permissive Dialing					swa_99-234.doc	
568	11/9/99	19:11		Pacific Resource	E-Mail to TG CLEC Manager	TG CLEC Manager	Pacific Resource	Pacific Account Manager	FW: CLEC Request, BHCjh1102 completed	Pacific Resource forwards completed user ID request for Blackhawk Comm from the Call Center					BHCjh1102.xls	
569	11/9/99	19:38		Pacific Account Manager	E-Mail to TAM Execution Manager, TG CLEC Manager	TG CLEC Manager	Pacific Account Manager		FW: CLEC Request, BHCjh1102 completed	Pacific Account Manager forwards first user ids to TAM Execution Manager and asks her to call if there are any problems accessing the system. Pacific Account Manager says that if the TAM Execution Manager has not received her download of software by this					BHCjh1102.xls	
570	11/9/99	19:53		Pacific Account Manager	E-Mail to TG CLEC Manager	TG CLEC Manager	Pacific Account Manager		RE: New UID Request for total of eleven people	Pacific Account Manager shows redacted on the earlier requests and requests TG CLEC Manager to confirm her findings. She asks if we are still on for call at 1p.m. EDT still.						
571	11/10/99	7:28		TG Resource	E-Mail to Pacific Account Manager	TG Resource	Pacific Account Manager	TG CLEC Manager, TG Project Manager, TG Manager	PBISSUE 19991109	TG Resource tells Pacific Account Manager that the newest issue #39, deals with EDI clarifications. TG ' EDI team needs a resolution to this issue as soon as possible.						

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572	11/10/99	11:15		Pacific Account Manager	Phone TG CLEC Manager	TG CLEC Manager	Pacific Account Manager		TG IP address and Datagate class	Pacific Account Manager asked TG CLEC Manager to have TG Project Manager confirm the TG IP address, TG CLEC Manager gave 127 as last three digits in our request for 11 new UID's this week. Previous requests showed 125. She also indicated a follow-up D	1> Confirm TG IP address. 2> Confirm Datagate class 11/18.	1> TG Project Manager, 2> TG CLEC Manager	ASAP today.	Complete		
573	11/10/99	13:01		Pacific Account Manager	VMX to TG CLEC Manager	TG CLEC Manager	Pacific Account Manager		T1 connection investigation	Pacific Account Manager said the order number from TG Resource did get them to CLEC 6. CLEC 6 has escalated. Order was placed under CLEC 6 ACNA. Service Manager is working with CLEC 6. Order not released from Quality until 10/26 (due date was 10/25).						
574	11/10/99	15:55		TG CLEC Manager	VMX to Pacific Account Manager	TG CLEC Manager	Pacific Account Manager		T1 connection investigation	TG CLEC Manager acknowledged receipt of har 13:01 VMX, and thanked her for the update.						
575	11/10/99	16:06		Pacific Account Manager	VMX to TG CLEC Manager	TG CLEC Manager	Pacific Account Manager		Billing tape format	Pacific Account Manager requested label information from one of the CLEC monthly summary CABS BOS tapes TG CLEC Manager received last week, particularly block size and density, as she had not requested this information on our initial request. She also in	Provide tape label information and confirm resale media preference.	TG CLEC Manager	36475	Complete.		
576	11/10/99	16:36		TG Resource	E-Mail to Pacific Account Manager	TG Resource	Pacific Account Manager	TG CLEC Manager, TG Project Manager, TG Manager	RE: PBISSUE 19991109	TG Resource forgot to forward attachment with former email					PBISSUE19991109.doc	
577	11/10/99	16:58		Pacific Account Manager	E-Mail to TG CLEC Manager	TG CLEC Manager	Pacific Account Manager		FW: CLEC Request, CAMjh1103 (2) completed	Pacific Account Manager forwards spreadsheet for Camino Comm for 2 users and warns that others probably won't be as fast a turnaround rate.					CAMjh1103.xls	
578	11/10/99	17:50		Pacific Account Manager	E-Mail to TG CLEC Manager	TG CLEC Manager	Pacific Account Manager		CANCEL EMAIL regarding CLEC Request, CAMjh1103 (2) completed	Pacific Account Manager asks that TG CLEC Manager disregard earlier email and delete the user Ids for Camino Comm..						
579	11/10/99	18:04		Pacific Resource	E-Mail to TG CLEC Manager	TG CLEC Manager	Pacific Account Manager		FW: CLEC Request, DSCjh1103 (2) completed.	Pacific Resource forwards completed user ID request for Discovery Comm from the Call Center					DSCjh1103.xls	

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580	11/10/99	17:36		Pacific Account Manager	VMX to TG CLEC Manager	TG CLEC Manager	Pacific Account Manager		PBIssues #38 and #39	Regarding Pacific issue #38, Pacific Account Manager indicated TG Resource was probably correct, that reference #6 in Pacific Resource's EDI workshop notes should have specified FOC rather than SOC. Regarding PBIssue #39, EDI reTG Resources should specify						
581	11/10/99	19:10		Pacific Account Manager	E-Mail to TG CLEC Manager	TG CLEC Manager	Pacific Account Manager		FW: CLEC Request DSCjh1103	Pacific Account Manager asks that TG CLEC Manager also disregard Discovery Comm user id as well. It was for the TAM's use.					DSCjh1103.xls	
582	11/11/99	14:36		Pacific Account Manager	E-Mail to TG CLEC Manager, TG Resource	TG CLEC Manager	Pacific Account Manager		Napa Scenarios	Pacific Account Manager made revisions but left the document sorted by Request Type. Once it gets closer to testing they should be put in testing sequence. She will give to Pacific Resource as well so his team can finish off establishing the necessary e					Napa_Scenarios b(3).xls	
583	11/12/99	10:40		Accessible Letter	E-Mail to TG CLEC Manager	TG CLEC Manager	redacted		Accessible Letter	CLECC99-356-E911 Reminder of restrictions regarding Tandem Boundaries - California					clecc_99-356.doc	
584	11/12/99	10:40		Pacific Account Manager	Phone TG CLEC Manager	TG CLEC Manager	Pacific Account Manager		Billing tape format	Pacific Account Manager elaborated on optional billing format media. We can get resale billing summary data on CD-ROM rather than tape, along with full paper bills. She recommends new CLEC's never start with NDM for DataExchange, due to difficulty segregate	Confirm billing data media preference.	TG CLEC Manager	36476	Complete 11/12/99.		
585	11/12/99	16:45		Accessible Letter	E-Mail to TG CLEC Manager	TG CLEC Manager	redacted		Accessible Letter	CLECC99-357 Notification of Procedures for Requesting ID/Swipe Access Cards - California					clecc_99-357.doc	
586	11/12/99	16:56		TG CLEC Manager	E-Mail to Pacific Account Manager	TG CLEC Manager	Pacific Account Manager	TAM Project Manager, Pacific Resource, Test Advisor, TAM Manager, TG Project Manager, TG Resource	Billing formats	TG CLEC Manager tells Pacific Account Manager that the TG Project Manager relayed this afternoon that we should only require resale bills in paper form. If CD-ROM is not a hardship that would be great in addition in HP UNIX or Windows (95 or NT) versions						
587	11/12/99	18:37		Pacific Account Manager	E-Mail to TG CLEC Manager, TG Project Manager	TG CLEC Manager	Pacific Account Manager		RE: Billing formats	Pacific Account Manager and Pacific Resource will check Monday on how much effort it is to request CD bills in addition to full paper bills. She asks if/since we will not be using 9-track reels received if we can return them. Pacific Account Manager sta						

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588	11/12/99	19:22		Pacific Account Manager	E-Mail to TG Resource	TG Resource	Pacific Account Manager	TG CLEC Manager, TG Project Manager, TG Manager	RE: PBISSUE 19991109	Pacific Account Manager says most of these issues were talked about this week. She forwards an attachments which is an update, confirming responses. TG Resource was right that item 6 should be BCA01 = 06 & BCA0 = AD = FOC and not SOC.					PBISSUE19991109 A.doc	
589	11/15/99	7:59		TG CLEC Manager	E-Mail to Pacific Resource, TG Project Manager	TG CLEC Manager	Pacific Account Manager	Pacific Account Manager, TG Resource	FW: Billing Formats	TG CLEC Manager asks the TG Project Manager if we need the four tapes we sent to the Pacific Resource for anything else before returning to Pacific Account Manager. TG CLEC Manager thinks there may be some confusion as to what source media is needed for						
590	11/15/99	9:39		TG CLEC Manager	E-Mail to Pacific Account Manager	TG CLEC Manager	Pacific Account Manager	TG Project Manager, TG Resource	NDM Contact	TG CLEC Manager informs Pacific Account Manager that Pacific Resource reports he has not started to work with Pacific yet on our project, but has worked with Pacific before for other interconnect projects. The chief person he worked with was redacted, wh						
591	11/15/99	11:00		Pacific	Mail to Discovery Comm.	TG CLEC Manager	Pacific Account Manager		Discovery Communication Bill	Bill for credit \$57.80, Statement Date 11/5/99, Account No.redacted						
592	11/16/99	11:15		Pacific Account 20 Manager	Phone TG CLEC Manager	TG CLEC Manager	Pacific Account Manager	TG Project Manager	EDI Issues and Testing, T1 status, Billing formats, E911 Napa Test	Pacific Account Manager confirmed she has Pacific Resource's EDI back-up investigating issue #40 reported today by TG Resource. She asked how our logical map walkthrough went, and if we can accelerate the 12/22 date for app-to-app testing. The TG Project	1> Get answer to TG on Issue 40, 2> Confirm Pacific T1 up, 3> Get NDM Y2K exception, 4> Contact Pacific Resource for Napa E911 test.	1> & 3> Pacific Account Manager, 2> TG Project Manager, 4> TG CLEC Manager	ASAP	Complete.		
593	11/15/99	11:47		Accessible Letter	E-Mail to TG CLEC Manager	TG CLEC Manager	redacted		Accessible Letter	CLECCS99-121 Announcement of a Delay in the Initial Requirements for DataGate Local Pre-Ordering Release Enhancements for 1Q2000					cleccs_99-121.doc	
594	11/15/99	12:07		Accessible Letter	E-Mail to TG CLEC Manager	TG CLEC Manager	redacted		Accessible Letter	SWA99-239 Pacific - The Los Angeles-Normandy (LSANCA12) CGredactedis collapsing into the Los Angeles (LSANCA12) DSO on March 10, 2000.					swa_99-239.doc	
595	11/16/99	12:35		TG CLEC 2 Manager	VMX to Pacific e911 Resource	TG CLEC Manager	Pacific Account Manager	TG Resource	E911 test for Napa	TG Resource told Pacific Resource about her unsuccessful attempt to access E911 for Napa, suspecting we need an additional ID for E911.						

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596	11/16/99	14:56		Accessible Letter	E-Mail to TG CLEC Manager	TG CLEC Manager	redacted		Accessible Letter	CLECCS99-122 Verigate Update						cleccs_99-122.doc
597	11/15/99	15:27		Accessible Letter	E-Mail to TG CLEC Manager	TG CLEC Manager	redacted		Accessible Letter	CLECC99-358 Notification of Semi Annual Forecast California						clecc_99-358.doc
598	11/16/99	10:18		TG Resource	E-Mail to Pacific Account Manager, TG CLEC Manager, TG Resource, TG Project Manager	TG Resource	Pacific Account Manager	TG Manager	CRITICAL Issue DSCN/DSRED	TG Resource says we need to clarify issue #40 with Mary Liz's team a.s.a.p. . Dependent of result we may have some re-work.						PBISSE19991116.doc
599	11/16/99	11:46		Accessible Letter	E-Mail to TG CLEC Manager	TG CLEC Manager	redacted		Accessible Letter	SWA99-241 Pacific Tandem Office Rehome Scheduled for Lata 722 in California						swa_99-241.doc
600	11/16/99	12:02		Accessible Letter	E-Mail to TG CLEC Manager	TG CLEC Manager	redacted		Accessible Letter	CLECCS99-123 Clarifications to LSOR Issue 3.0, Version 2.1, Dated October 23, 1999						cleccs_99-123.doc
601	11/16/99	12:03		TG CLEC Manager	E-Mail to TAM Manager, Pacific Resource Stroud	TG CLEC Manager	Pacific Account Manager	Test Advisor, TAM Billing Team Lead, TAM Project Manager, Pacific Account Manager		TG CLEC Manager says he understands that the TAM Manager and Pacific Resource may be travelling and unavailable for weekly call with Pacific tomorrow at 10 a.m. EST. Some issues remain which require TAM guiTG CLEC Manager regarding billing formats. He						
602	11/16/99	13:00	8	Pacific Resource	Phone TG Resoruce	TG Resource	Pacific Resource		EDI Issues and Testingfor Napa	Pacific Resoruce and TG Resource talked about the testing for Napa E911. Pacific Resoruce asked if we had received the Gateway File Builder and the CLEC 911 check list. Pacific Resource indicated that this information should have been given to us by the		TG Resource is waiting for the Pacific Resource to e-mail the check list.				
603	11/16/99	14:20		Pacific	Mail to Discovery Comm	TG CLEC Manager	Pacific Account Manager		Discovery Communication Bill	Bill for credit \$81.56, Statement Date 11/7/99, Account No.redacted						
604	11/16/99	16:30		Accessible Letter	E-Mail to TG CLEC Manager	TG CLEC Manager	redacted		Accessible Letter	CLECC99-359 Notification of Effective Date Change of Custom Calling Features and Discount Calling Plan Term Agreement - California						clecc_99-359.doc
605	11/16/99	16:36		Accessible Letter	E-Mail to TG CLEC Manager	TG CLEC Manager	redacted		Accessible Letter	CLECC99-360 Notification of Effective Date Change for Feature and Optional Calling Plan Resale Promotion - California						clecc_99-360.doc
606	11/16/99	16:42		Accessible Letter	E-Mail to TG CLEC Manager	TG CLEC Manager	redacted		Accessible Letter	CLECC99-361 Final Minutes from September 24, 1999, CLEC Focus Group Meetings - California						clecc_99-361.doc

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			2	Pacific Resource	VMX to TG Resource	TG Resource	Pacific Resource		E911 test for Napa	Pacific Resource told TG Resource that she could only find a hard copy of the E911 check sheet, and that she would like to fax it. All she would need is the fax number.	TG Resource VMX Pacific Resource at 7:15 11/17/99 with the fax number Pacific Resource can use.	ASAP				
607	11/16/99	17:20														
608	11/16/99	18:54		Pacific Resource	E-Mail to TG CLEC Manager	TG CLEC Manager	Pacific Resource	Pacific Account Manager	FW: CLEC Request, BHCjh1110 Completed	Pacific Resource forwards User ID requests for Blackhawk Comm					BHCjh1110.xls	
609	11/17/99	8:30		TG CLEC Manager	E-Mail to Pacific Resource Hebert	TG CLEC Manager	Pacific Resource Hebert	Pacific Account Manager, TG Project Manager, TG Resource	RE: CLEC Request, BHCjh1110 Completed	TG CLEC Manager thanks Pacific Resource and Pacific Account Manager and for VMX yesterday at 2p.m. PST on the T1. He informs he believes TG Resource will be in his office for 8 a.m. PST call to discuss EDI Issue #40.						
610	11/17/99	11:00	10	TG CLEC Manager	Phone Pacific Account Manager	TG CLEC Manager	Pacific Account Manager	TG Resource	EDI Issue #40	Pacific Account Manager told TG Resource we will need to use DSCN rather than LSC for ReqTyp J orders. This requirement was not clearly documented in the LSOR. It will require some map rework. Effort will depend upon how many of the 39 defined DSC fields	1> Determine and communicate which DSC fields we need to map. 2> Determine extent of the impact.	1> Pacific Account Manager, 2> TG Project Manager.	1> ASAP, 2> ASAP, after 1> complete.	Complete 11/22/99.		
611	11/17/99	13:00		Pacific 50 Account Manager	Weekly team status call	TG CLEC Manager, TG Project Manager, TG Resource, Pacific Resource	Pacific Account Manager, Pacific Resource	TAM Billing Team Lead, Test Advisor, TAM Resource, TG Resource, TAM Test Advisor	Billing requirements, E911	Pacific Resource reported (per his E-mail today) that while one of four CABS tapes appeared blank, the other three had readable data. TG CLEC Manager forwarded the data to the TAM Billing Team Lead. Pacific Account Manager requested the label data from th	Forward E-mail's as requested.	TG CLEC Manager	ASAP	Complete		

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612	11/17/99	13:30		TG CLEC Manager	E-Mail to Pacific Account Manager, Pacific Resource	TG CLEC Manager	Pacific Account Manager, Pacific Resource	TG Project Manager, TG Resource	FW: Other Pacific Tapes	The TG CLEC Manager informs Pacific Account Manager as to the label data of the two billing tapes in possession and states that he understands that we are to archive them here and dispose of after we are through.						
613	11/17/99	20:10		Pacific Account Manager	E-Mail to TG CLEC Manager, TG Project Manager	TG CLEC Manager	Pacific Account Manager		Data Exchange	Pacific Account Manager asks that the Data Exchange document and "questionnaire" form be completed as much as possible before the Thanksgiving holiday. She and Pacific Resource have set up conference call with person who processes these requests for Nove						
614	11/17/99	20:14		Pacific Account Manager	E-Mail to TG Resource, TG CLEC Manager, TG Project Manager	TG CLEC Manager	Pacific Account Manager	TG Manager	RE; Critical Issue DSCN/DSRED	Pacific Account Manager says she still doesn't have all the answers on how many/which fields need to be mapped for the DSCN and DSRED. However, she does have a conference call tomorrow morning and should have more information about mid-day.						
615	11/18/99	*9:00	40	TG CLEC Manager	Meeting at Pacific	TG CLEC Manager	Pacific Account Manager, Pacific Resource		Billing requirements	The TG CLEC Manager asked Pacific Resource if Pacific can verify what billing data has been mailed to us, so the TG CLEC Manager can verify he is receiving all items. Concern is primarily mail delivery to fictitious CLEC names. This will also help enable	1> Verify what billing information has been sent to the TG2> Reconcile with billing items received.	1> Pacific Resource, 2> TG CLEC Manager	By early Decemb er.	1> Not done. 2> On going.		
616	11/18/99	15:13		Pacific Account Manager	E-Mail to TG CLEC Manager	TG CLEC Manager	Pacific Account Manager		FW: CLEC Request, NAPjh1110 Completed	Pacific Account Manager forwards Napa Comm User ID access					NAPjh1110.xls	
617	11/18/99	15:13		Pacific Account Manager	E-Mail to TG CLEC Manager	TG CLEC Manager	Pacific Account Manager		FW: CLEC Request, CAMjh1110 Completed	Pacific Account Manager forwards Camino Comm User ID access					CAMjh1110.xls	
618	11/18/99	15:29		Pacific Resource	E-Mail to TG CLEC Manager, Pacific Account Manager	TG CLEC Manager	Pacific Account Manager, Pacific Resource		FW: CLEC Request, DSCjh1110 Completed	Pacific Resource forwards Discovery Comm User ID access					DSCjh1110.xls	
619	11/18/99	15:31		Accessible Letter	E-Mail to TG CLEC Manager	TG CLEC Manager	redacted		Accessible Letter	CLECC99-362- Clarification of DSL Amended Ordering Process - California					clecc_99-362.doc	
620	11/18/99	18:06		Accessible Letter	E-Mail to TG CLEC Manager	TG CLEC Manager	redacted		Accessible Letter	CLECC99-363 Notification of Federal Communication Commission Man dated End User Common Line (EUCL) Rate Change					clecc_99-363.doc	
621	11/19/99	9:28		TG Resource	E-Mail to Pacific Account Manager	TG Resource	Pacific Account Manager	TG Manager	ECCKT Request Forms	TG Resource forwards an extrapolation from the CLEC handbook to verify if TG has received the Circuit I.D. Reservation (ECCKT) request forms required to process the type of order.						

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622	11/19/99	9:59		TG CLEC Manager	E-Mail to Pacific Resource, TG Project Manager	TG CLEC Manager	Pacific Account Manager	Pacific Account Manager, TG Resource	FW: Data Exchange	TG CLEC Manager asks if they are okay with taking a cut at the form and sending it next week. He asks if 11/30 4 p.m. EST all right for a conference call. TG CLEC Manager is unavailable at that time.						
623	11/19/99	10:00		TG Project Manager	E-Mail to TG CLEC Manager, Pacific Resource	TG Project Manager	Pacific Account Manager	Pacific Account Manager, TG Resource	RE: Data Exchange	TG Project Manager says he will work with the Pacific Resource on completing the form.						
624	11/19/99	12:30		TG Project Manager	Telephone conv. With Pacific Account Manager	TG Project Manager	Pacific Account Manager		RE: TNA may not be required	The TG Project Manager talked with Pacific Account Manager and she said we are authorized to do TN reservation and she does not know anything that is preventing this from happening.						
625	11/19/99	14:45		Pacific	Mail to Discovery Comm	TG CLEC Manager	Pacific Account Manager		Discovery Communication Bill	Bill for credit \$13.17, Statement Date 11/10/99, Account No.redacted						
626	11/19/99	16:57		Accessible Letter	E-Mail to TG CLEC Manager	TG CLEC Manager	redacted		Accessible Letter	CLECC99-364 Notification of Central Offices Unavailable for Physical Collocation Space						
627	11/22/99	12:34		Accessible Letter	E-Mail to TG CLEC Manager	TG CLEC Manager	redacted		Accessible Letter	CLECC99-365 Notification of Semi Annual Forecast - California					clecc_99-365.doc	
628	11/22/99	13:00		Pacific Account Manager	E-Mail to TG Resource, TG CLEC Manager, TG Resource, TG Project Manager	TG CLEC Manager	Pacific Account Manager	TG Manager	RE: Critical Issue DSCN/DSRED	Pacific Account Manager gives the fields that are returned for REQTY J notifications. She says Pacific is in the process of reviewing the Notifications for the other REQTYs and should have an updated list within the week. For the UNE and Resale Notifi						
629	11/22/99	14:15		Pacific	Mail to Camino Communications	TG CLEC Manager	Pacific Account Manager		Camino Communications Invoices	13 detailed invoices for 11/14/99 statement date.						
630	11/22/99	14:15		Pacific	Mail to Napa Telecommunications	TG CLEC Manager	Pacific Account Manager		Napa Telecommunications Invoices	12 detailed invoices for 11/14/99 statement date.						
631	11/22/99	14:15		Pacific	Mail to Discovery Comm	TG CLEC Manager	Pacific Account Manager		Discovery Communication Bill	Bill for credit \$68.37, Statement Date 11/11/99, Account No. redacted						
632	11/22/99	14:15		Pacific	Mail to Discovery Comm	TG CLEC Manager	Pacific Account Manager		Discovery Communication Bill	Bill for \$3.86, Statement Date 11/13/99, Account No. redacted						
633	11/22/99	14:15		Pacific	Mail to Camino Comm	TG CLEC Manager	Pacific Account Manager		Camino Communication Bill	Bill for \$59.02, Statement Date 11/11/99, Account No. redacted						
634	11/22/99	14:15		Pacific	Mail to Discovery Comm	TG CLEC Manager	Pacific Account Manager		Blackhawk Comm Bill	Bill for \$57.65, Statement Date 11/11/99, Account No. redacted						
635	11/22/99	15:04		Accessible Letter	E-Mail to TG CLEC Manager	TG CLEC Manager	redacted		Accessible Letter	CLECCS99-124 Holiday Availability for Operation Support Systems					cleccs_99-124.doc	

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636	11/22/99	15:50		TG Resource	E-Mail to Pacific Account Manager	TG Resource	Pacific Account Manager	TG CLEC Manager, TG Project Manager, TG Resource	SO192: E911	TG Resource tells Pacific Account Manager she spoke with Pacific Resource about Napa E911 and was directed to the CLEC E911 checklist. TG resource asks Pacific Account Manager which 800 number should be used for each CLEC. She also needs the IDs and pass						
637	11/22/99	17:12		Pacific Account Manager	E-Mail to TG CLEC Manager, TG Project Manager	TG CLEC Manager	Pacific Account Manager		Billing Account Numbers	Pacific Account Manager attaches document which has the BANS (Billing Account Numbers) for all of the accounts that are billed out of Pacific's CABS billing system. These numbers must be included on the LSRs. She states resale accounts are billed using					Incorrect form sent, modified one is below.	
638	11/22/99	17:18		Pacific Account Manager	E-Mail to TG Resource	TG Resource	Pacific Account Manager		RE: SO192: E911	Pacific Account Manager informs the TG Resource that Pacific Resource is the DBC for the second half of the alphabet. Pacific Resource shows the TG Resource as all set up with password, etc.. She lets the TG Resource know she is available to talk live t						
639	11/22/99	20:28		Pacific Account Manager	E-Mail to TG CLEC Manager, TG Project Manager	TG CLEC Manager	Pacific Account Manager		RE: Billing Account Numbers	Pacific Account Manager says former attachment contained error and attaches corrected one.					BANS.doc	
640	11/23/99	5:26		TG Resource	E-Mail to Pacific Account Manager, TG CLEC Manager	TG Resource	Pacific Account Manager	TG Project Manager, TG Manager, TG Resources	PBISSUES1123	TG Resource attaches PBIssue1123					PBISSUE19991123.doc	
641	11/23/99	7:46		TG Resource	E-Mail to Pacific Account Manager	TG Resource	Pacific Account Manager		RE: SO192: E911	TG Resource thinks it is a good idea to talk but she is home and doesn't have Pacific Account Manager' phone number. She asks Pacific Account Manager to call her at 11 EST, 8 PST.						
642	11/23/99	11:32		Accessible Letter	E-Mail to TG CLEC Manager	TG CLEC Manager	redacted		Accessible Letter	CLECCS99-125 EDI Implementation Testing Key Learnings Quarterly					cleccs_99-125.doc	
643	11/23/99	11:58		Pacific Account Manager	E-Mail to TG CLEC Manager, TG Resource	TG CLEC Manager	Pacific Account Manager	TG Project Manager, TG Manager, TG Resources,	RE: PBISSUES 1123	Pacific Account Manager is concerned about the issue regarding a Telephone Number reservation for Napa. When she checked with the Pacific Call Center, they were unaware of anything that would have caused the error. She asked the TG Project manager to tr						

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644	11/23/99	12:45		Pacific 75 Account Manager	Phone call to the TG Resource	TG Resource	Pacific Account Manager		RE: SO192: E911	Discussion was held regarding E911. All that remains is for TG to connect with Pacific software (TG Resource. feels it can be accomplished on Wed. 11/24), find some TN/addresses (TG Resource H to provide) and enter this data in the system (next week when						
645	11/23/99	15:00		TG Resource	Pacific Call Center	TG Resource	Pacific Resource		Dial-Up Networking	Dial-Up Networking was not allowing the TG Resource to get in the E911 system so Pacific Resource directed the TG Resource to use the HyperTerminal. Once the set-up was done, the moden was not recognizable. TG Resource is to correct.						
646	11/23/99	15:50		Accessible Letter	E-Mail to TG CLEC Manager	TG CLEC Manager	redacted		Accessible Letter	CLECC99-366 E911 Gateway Changes-December 13, 1999 - California					clecc_99-366.doc	
647	11/23/99	17:12		Accessible Letter	E-Mail to TG CLEC Manager	TG CLEC Manager	redacted		Accessible Letter	CLECCS99-126 EDI Mapping Clarification					cleccs_99-126.doc	
648	11/24/99	13:17		Accessible Letter	E-Mail to TG CLEC Manager	TG CLEC Manager	redacted		Accessible Letter	CLECC99-367 CPC OANAD Order					clecc_99-367.doc	
649	11/24/99	20:07		Pacific Account Manager	E-Mail to TG CLEC Manager, TG Project Manager	TG CLEC Manager	Pacific Account Manager	TG Resource	FW: E911 Gateway	Pacific Account Manager gives some background on an issue she would like to discuss on call Wednesday, 12/1 10 a.m. PST. She states there are two methods of entering data via the 911 Gateway; batch and on-line. The TG Resource has sounded as if she wou						
650	11/29/99	8:57		TG CLEC Manager	E-Mail to Pacific Account Manager	TG CLEC Manager	Pacific Account Manager	TG Resource, TG Project Manager, TG Resource	RE: E911 Gateway	TG CLEC Manager says it seems wise to raise this question perhaps as an item on an OSS connectivity preparedness checklist with the TAM team to ensure we are all on the same page. The TG CLEC Manager asks if Pacific Account Manager has a "live" copy of o						
651	11/29/99	11:00		Pacific	Mail to Discovery Comm	TG CLEC Manager	Pacific Account Manager		Discovery Communication Bill	Bill for \$53.35, Statement Date 11/19/99, Account No. redacted						
652	11/29/99	11:00		Pacific	Mail to Discovery Comm	TG CLEC Manager	Pacific Account Manager		Discovery Communication Bill	Bill for \$90.77, Statement Date 11/17/99, Account No. redacted						
653	11/29/99	11:00		Pacific	Mail to Camino Communications	TG CLEC Manager	Pacific Account Manager		Camino Communication Bill	Bill for \$60.93, Statement Date 11/19/99, Account No. redacted						
654	11/29/99	11:00		Pacific	Mail to Blackhawk Comm	TG CLEC Manager	Pacific Account Manager		Blackhawk Comm Bill	Bill for \$56.98, Statement Date 11/19/99, Account No. redacted						
655	11/29/99	11:00		Pacific	Mail to Blackhawk Comm	TG CLEC Manager	Pacific Account Manager		Blackhawk Comm Bill	Bill for \$56.33, Statement Date 11/19/99, Account No. redacted						
656	11/29/99	11:00		Pacific	Mail to Blackhawk Comm	TG CLEC Manager	Pacific Account Manager		Blackhawk Comm Customer Service Record	Customer Service Record dated November 20, 1999, Account No. redacted						

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657	11/29/99	12:01		Pacific Account Manager	E-Mail to TG CLEC Manager, TG Project Manager, TG Resource	TG CLEC Manager	Pacific Account Manager		RE: E911 Gateway	Pacific Account Manager gives profile for Napa and the ids for the CLECs. She states there isn't a 911 checklist for UNE Port providers who chose to use the 911 gateway rather than the LSR to provide 911 information for their End Users. She says the CLE						
658	11/29/99	12:09		Pacific 1 Account Manager	VMX to TG CLEC Manager		Pacific Account Manager		Napa TN Reservation Problem	Pacific Account Manager queried whether we had successfully performed a TN reservation on 11/24 after 8AM PST, based on issues reported in previous E-mails.	Ask TG Resource and tell Pacific Account Manager	TG CLEC Manager	ASAP	Complete (answer was problem still occurs).		
659	11/29/99	12:26		TG Resource	E-Mail to Pacific Account Manager, TG CLEC Manager	TG CLEC Manager	Pacific Account Manager	TG Resource, TG	FW: Critical Issue DSCN / DSRED	TG Resource says sorry for the delay in responding to the issue, he is quite busy working several items. He asks for her to review TG Resource response with her EDI team and advise.						
660	11/29/99	13:28		TG CLEC Manager	E-Mail to Pacific Account Manager, TG Resource	TG CLEC Manager	Pacific Account Manager	TG Project Manager, TG Manager, TG Resources	RE: TN Reservation Problem	TG Clec Manager tells Pacific Account Manager that TG Resources have let him know the TN Reservation for Napa still fails with the same code as reported before. TG Resource did talk to the Pacific Resource at the Pacific Call Center earlylast week, who s						
661	11/29/99	14:31		TG CLEC Manager	E-Mail to TAM Billing Team Lead	TG CLEC Manager	Pacific Account Manager	TAM Manager, TAM Project Manager, TG Project Manager, Pacific Account Manager, TG Resource	CLEC bills are coming in	TG CLEC Manager says on 11/22 a full set (all four fictitious CLECs) of CABS paper bills were received by TG. Resale summary bills for all four CLECs are being regularly received. Michelle will make a copy for our files, and will forward originals to La					\\	
662	11/29/99	14:53		Accessible Letter	E-Mail to TG CLEC Manager	TG CLEC Manager	redacted		Accessible Letter	Notification of Directory Assistance Call Allowance and Price Changes - California					clecc_99-368.doc	
663	11/29/99	15:25		Pacific Account Manager	E-Mail to TG CLEC Manager, TG Resource	TG CLEC Manager	Pacific Account Manager	TG Project Manager, TG Manager, TG Resources	RE: TN Reservation Problem	Pacific Account Manager asks what the Vantive ticket number for the call to the Pacific Call Center is for this morning. She says it should be a new number from the one given at the beginning of last week.						

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664	11/29/99	16:01		Pacific Account Manager	E-Mail to TG Resource, TG CLEC Manager	TG CLEC Manager	Pacific Account Manager	TG Resource, TG Manager	RE: Critical Issue DSCN / DSRED	Pacific Account Manager says sorry for not responding to original message. She thought the question about how to display the Confirmation for REQ TYP J was strictly an issue on TG' side of the interface. Pacific will give back the fields, but she is not						
665	11/29/99	16:07		TG CLEC Manager	E-Mail to Pacific Account Manager, TG Resource	TG CLEC Manager	Pacific Account Manager	TG Project Manager, TG Manager, TG Resources	RE: TN Reservation Problem	TG CLEC Manager says sorry if he unintentionally misled her, but TG Resource did not speak with the call center this morning, but will first thing tomorrow morning and will get a Vantive number which will be communicated with her ASAP.						
666	11/29/99	16:14		TG CLEC Manager	E-Mail to Pacific Account Manager	TG CLEC Manager	Pacific Account Manager	TG Resource, TG Project Manager, TG Manager, TG Resource	PBSM Class 12/8?	TG CLEC Manager says contrary to what it appeared previously, a PBSM class may be beneficial. The training schedule indicates there is a Pacific CLEC - PBSM - T class scheduled for 12/8 in California. He asks if it is possible to schedule one person (TG						
667	11/29/99	18:21		Pacific Account Manager	E-Mail to TG CLEC Manager	TG CLEC Manager	Pacific Account Manager	TG Resource, TG Project Manager, TG Manager, TG Resource	RE: PBSM Class 12/8	Pacific Account Manager wonders where did TG CLEC Manager see a PBSM class on 12/8? She sees one on 12/28 that uses PBSM but it is for using paper print PBSM screen to learn how to order ISN nad Centrex. There is another class on 12/29 which is posted w						
668	11/29/99	18:34		Pacific Resource	E-Mail to TG CLEC Manager	TG CLEC Manager	Pacific Resource	Pacific Account Manager	FW: CLEC Request, BHCjh1122 Completed	Pacific Resource forwards a completed spreadsheet from Pacific Call Center that the 4 users now hae access to all requested. The secure ID card for the TG Resource has been mailed via Fed Ex and will take 2 business days to reach TG.					BHCjh1122.xls	
669	11/30/99	7:35		TG Resource	E-Mail to Pacific Account Manager, TG CLEC Manager	TG Resource	Pacific Account Manager	TG Project Manager, TG Manager, TG Resource	RE: PBSM Class 12/8	TG Resource states he pulled the class information from "Pacific & Nevada Bell Schedule of Workshops & OSS Class for CLECs" on the website /restr/education/pb/PB_Dec_99.html						

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670	11/30/99	11:15		TG CLEC Manager	E-Mail to Pacific Account Manager, Pacific Resource	TG CLEC Manager	Pacific Account Manager	TG Resource, TG Project Manager, TG Resource	FW: Billing Account Numbers & PBSM	The TG CLEC Manager remembers Pacific Account Manager explaining where the North/South border is. He asks where TG might find the specific documentation showing which are codes/zip codes are in each. Or a detailed map showing the dividing line. He also						
671	11/30/99	13:02		TG Resource	E-Mail to Pacific Account Manager, Pacific Resource , TG CLEC Manager	TG Resource	Pacific Account Manager	TG Resource	RE: Billing Account Numbers & PBSM	TG Resource checked the new attached file with the BANs and noticed it is a 13 digit number, while, according to the LSOR, the BAN is only a 10 digit number. Pacific Account Managers' original list showed the BAN as 10 digits, but the TG Resource has been						
672	11/30/99	13:10		12 TG Resource	Pacific Call Center	TG Resource	Pacific Resource		Discovery password	TG Resource had Pacific Resource change TG Resource's password for Discovery.						
673	11/30/99	13:29		TG Resource	E-Mail to Pacific Account Manager, TG CLEC Manager	TG Resource	Pacific Account Manager	TG Project Manager, TG Manager, TG Resource	RE: PBSM Class 12/8	TG Resource just talked to Pacific Account Manager and says the class schedule he referenced has been updated and does not include the 12/8 class. The earliest class is 12/29 as indicated in Pacific Account Managers' response.						
674	11/30/99	13:30		Pacific	Mail to Napa Telecommunications	TG CLEC Manager	Pacific Account Manager		Napa Telecommunication Bill	Bill for \$204.81, Statement Date 11/20/99, Account No. redacted						
675	11/30/99	13:30		Pacific	Mail to Camino Communications	TG CLEC Manager	Pacific Account Manager		Camino Communication Bill	Bill for \$140.11, Statement Date 11/20/99, Account No. redacted						
676	11/30/99	13:30		Pacific	Mail to Discovery Communications	TG CLEC Manager	Pacific Account Manager		Discovery Communication Bill	Bill for \$60.66, Statement Date 11/20/99, Account No. redacted						
677	11/30/99	13:36		Pacific Account Manager	E-Mail to TG Resource, TG CLEC Manager, Pacific Resource Hebert	TG Resource	Pacific Account Manager	TG Resource, TG Project Manager, TG Resource	RE: Billing Account Numbers & PBSM	Pacific Account Manager says for ordering purposes, the BAN is a 10 digit number as shown in the LSOR. For billing purposes, we append an additional 3 digits to the end of the BAN.						